



## EXCELLENCE IN SPORT

### Closure Update



### Dear Customer

We hope that you are all keeping safe, healthy and well in these challenging times. We are busy preparing and very much looking forward to welcoming you back into our facilities. We want to reassure you that the safety and well-being of our customers and staff is at the forefront of our minds and we are carefully planning our approach to reopening all of our facilities, which includes the opening of our outdoor courts. We are putting in place additional safety measures, enhancing our cleaning schedules and creating clear usage guidelines to enable you to have full confidence for when you return. Whilst at this time we are unable to confirm an official reopening date, we wanted to share with you some of the things that we are doing in preparation, which include;

- Planning a safe approach to reopening facilities in line with Government recommendations and social distancing guidelines, working with the industry bodies UK Active and Lawn Tennis Association to ensure we consider all areas and deliver best practise.
- Ensuring our cleaning measures adhere to Public Health England / Wales / Scotland guidelines and BICS (British Institute of Cleaning Science) standards.
- Providing pandemic awareness training for all teams, to ensure the safety of all our staff and customers.
- Reviewing our timetable, considering social distancing and the cleaning of equipment between sessions.
- Working with our suppliers to purchase personal protective equipment (PPE) for our staff, source the correct levels of hand sanitiser/soap and obtain anti-viral cleaning products for all of our customers.

We understand you may still have questions please send these over to us so we can respond fully; [sportsadmin@exeter.ac.uk](mailto:sportsadmin@exeter.ac.uk).

We will continue to keep you updated in the weeks ahead through social media, emails and our website. As a reminder, at this point in time the campus and all facilities remain closed. We know you are all eager to get back, as are we, and we thank you for your continued understanding and patience. We look forward to seeing you again in the very near future. Stay safe, stay healthy and look after yourselves and each other.

Yours sincerely University of Exeter Sport

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## EVENTS

FOR FURTHER INFORMATION:

Contact the Sports Park on 01392 724452



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