



UniversityofExeterSport



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EXCELLENCE IN SPORT

16 February 2021



NATIONAL LOCKDOWN

CLOSURE

Continued Closure

All sports facilities are still closed and at this moment in time we don't have a restart date. We will be in contact just as soon as we can start planning towards a reopening date - we look forward to the latest Government announcement.

Many thanks for being part of our Swim School, for your support during these changing times and your feedback - we look forward to welcoming you back just as soon as it is safe to do so. We will follow all relevant legislation to ensure we can provide a safe environment when we can reopen and communicate just as soon as possible.

Stay safe.

YOUR PAYMENTS

What are we doing?

Your DD payments are frozen, so please don't cancel your DD as this will cause problems when we restart.



Unfortunately our DD partner were unable to stop payments until the 28 Jan, which means we will restart the payments a month after we restart the lessons. Effectively the money paid will pay for the lessons when we reopen. Don't worry as you won't miss out as we will plan the lessons and payments accordingly. After the first lockdown we restarted lessons prior to payments to ensure you got full value for money and to say thank you for staying with us.

Just to remind you: **It is important that you don't cancel your DD with Harlands or through your bank as you may incur a fine and it will make it a little more difficult to restart.**

If you have any questions about the lessons please email: swimminglessons@exeter.ac.uk

If you have any questions about payments please email: sportsadmin@exeter.ac.uk

SWIM SCHOOL SURVEY

Help us, help you!

This is a great opportunity for you to let us know what you think and how we can improve the Swim School. We have made a number of changes and had to implement some enforced changes over the past 12 months. We will be sending a quick survey out soon, please look out for it and help us to help you!



It is expected that there will be some continued Covid-secure measures in place when we reopen and we thank you in advance for working with us as we implement them

Don't forget to look out for the Swim School survey.

EVENTS

4 January Closure until further notice

St Luke's Sports Centre, University of Exeter, Heavitree Road, Exeter, Devon, EX1 2LU

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