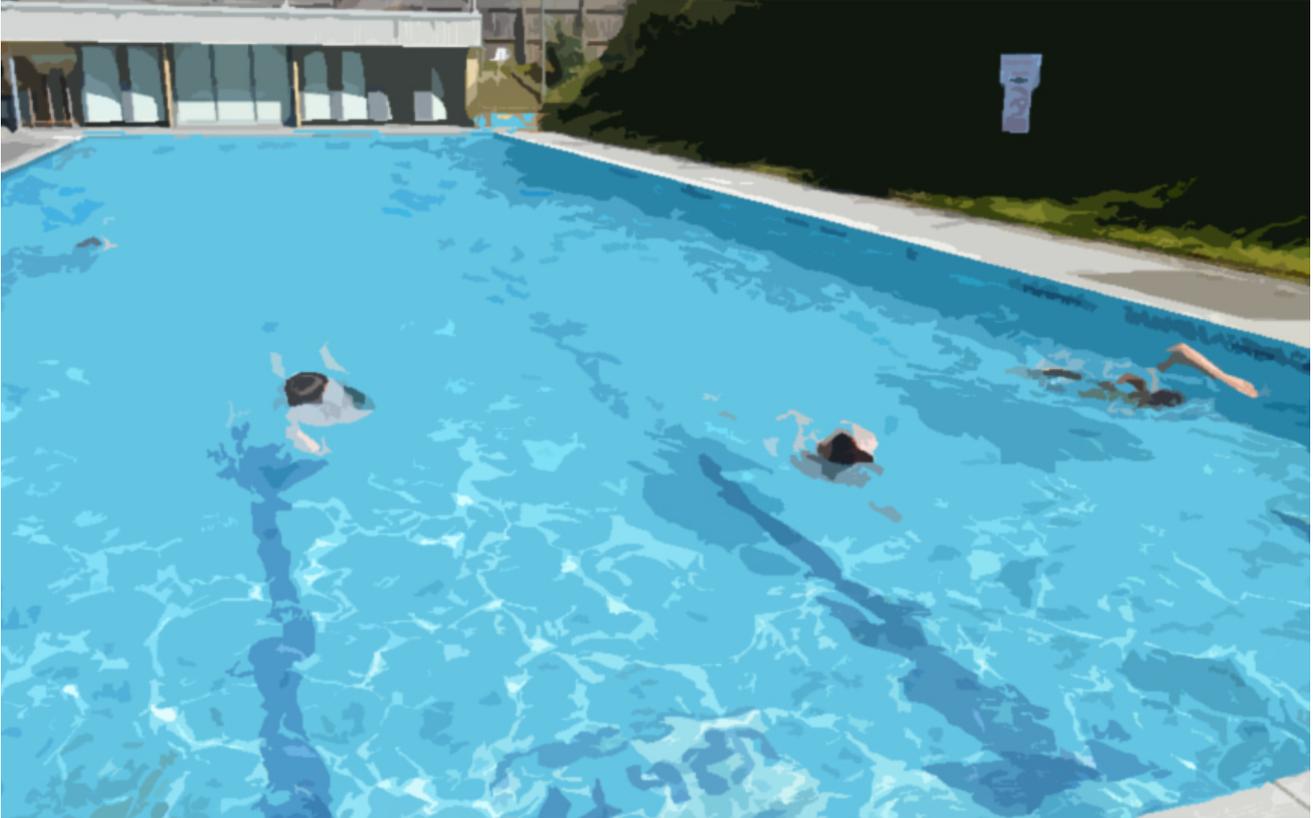




EXCELLENCE IN SPORT

30 March 2021



ST LUKE'S SWIM SCHOOL RESTART PLANNING

RESTART PLANNING

Thank you!

We thank you for your patience and support throughout the past 12 months.

Sadly, we are currently not able to restart the Swim School whilst we are unable to fully reopen St Luke's Sport Centre. This decision has been made to ensure the safety of the University community and our users. As you are aware, we must consider the impact of higher numbers of people on campus, users of the facilities and the requirements around access / customer flow and changing rooms.

We are working through the options available to us and we hope to be able to announce a timeline for the restart of the Swim School soon. We appreciate the eagerness to return to swimming lessons and we can assure you we are doing what we can to get restarted.

Thanks once again for your support - we look forward to welcoming you back soon.



OUTDOOR POOL

Opening 3 April!

Great news! The **Outdoor Pool** will be opening on Saturday 3 April.

To follow the guidelines, spaces per session are limited and **prior booking is required**. A varied pool programme includes lane swimming, recreational swim, training lanes and family swim sessions - please ensure you book for the correct session. The first week will be 'pay-as-you-swim' with monthly Swim Memberships for Adults and Juniors planned to start on 12 April.

- As a thank you for your on-going support - **Children attending our Swim School can swim for free in the Outdoor Pool!**

- Lane Swimming is aimed at swimmers who are comfortably able to swim multiple lengths
- Training Lanes are for advanced swimmers who will swim lengths continuously and must be booked individually
- Family Swim is for parents / guardians and their children to enjoy a session where small floats and inflatables can be used
- Recreational Swim is a relaxed swim session where no formal lanes are present so you can enjoy a gentle splash and swim.

- There will be **no cash taken at site**, the electronic payment machines will be available but **please book and pay online**

- Social distancing is required in the pool and the surrounding area, please behave responsibly and adhere to the guidelines to ensure we can operate in a covid-secure manner.

Please see the website for the full timetable and pricing information.

Please check the video on our **Facebook page** for an operational update on the guidelines.

SUMMER / POOL MEMBERSHIP

Pool, gyms, classes - per month

Our fantastic Summer Membership offer is back and starting early!!

From 12 April the Summer Membership (for adults) is available at £23 a month for UoE Staff and £25 a month for Public members - with NO contract period. This membership offers: gyms, classes on-site (when they restart) and online as well as swimming.

We are also planning to start the Swimming Membership from 12 April - this is dependent on the operational measures in place at the Outdoor Pool, session availability, maximum numbers and demand on the sessions. Swim Memberships: Juniors = £20 / UoE Staff = £21 / Public = £22

Both memberships will be available **online** soon.



YOUR PAYMENTS

What are we doing?

As a reminder: your DD payments are frozen, so please do not cancel your DD as this will cause problems when we restart.

Unfortunately, our DD partner were unable to stop payments until the 28 Jan, which means we will restart the payments a month after we restart the lessons. Don't worry as you won't miss out as we will plan the lessons and payments accordingly. After the first lockdown we restarted lessons prior to payments to ensure you got full value for money and to say thank you for staying with us.

It is important that you do not cancel your DD with Harlands or through your bank as you may incur a fine and it will make it a little more difficult to restart.

If you have any questions about the lessons please email: swimminglessons@exeter.ac.uk

If you have any questions about payments please email: sportsadmin@exeter.ac.uk

SWIM SCHOOL SURVEY

Help us, help you!

This is a great opportunity for you to let us know what you think and how we can improve the Swim School. We have made a number of changes and had to implement some enforced changes over the past 12 months. We will be sending a quick survey out soon, please look out for it and help us to help you!

It is expected that there will be some continued Covid-secure measures in place when we reopen and we thank you in advance for working with us as we implement them

Don't forget to look out for the Swim School survey.



EVENTS

Saturday 3 April 2021 - Outdoor Pool opens

St Luke's Sports Centre, University of Exeter, Heavitree Road, Exeter, Devon, EX1 2LU

www.exeter.ac.uk/sport

Telephone: 01392 724940 Email: stlukessportscentre@exeter.ac.uk



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