



EXCELLENCE IN SPORT

Update: 13 Nov 2020



STUDENT UPDATE - CREDIT/ INSTALMENTS/ TIMESCALE

LOCKDOWN MEMBERSHIP UPDATE

Credit / Instalments / timescale

Thank you for your understanding during this national lockdown! We hope to see you all back using the facilities soon. Presently, we are closed until Wednesday 2 December (inclusive) and then we will follow the guidelines as directed by the Government, Industry Governing Body's and the University to reopen, we will keep you updated as we move towards that date.

If you have **paid your membership in full for the year:**

When we reopen, and we know for certain what period we have been closed for, we will arrange for a credit/refund to be applied to your Student Finance Account. Please ensure your student portal contains up-to-date bank information as the University Finance Team will be processing this credit.

If you have purchased a **Term or Annual Bolt-on:**

We will also credit/refund your student account with the value related to length of closure.

If you purchased a termly **Swimming Membership (not bolt-on):**

We will also credit/refund your student account with the value related to length of closure.

If you have a **roll-over membership from Term 3 2019/2020:**

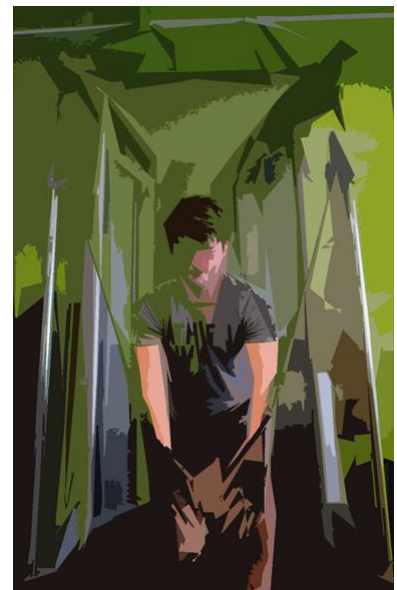
We will credit/refund your student account for the closure period.

If you have signed up to the **annual membership but paying in three instalments:**

We will reduce your third instalment by the value of the period we have been closed.

If you are part of the **Widening Participation Membership Scheme:**

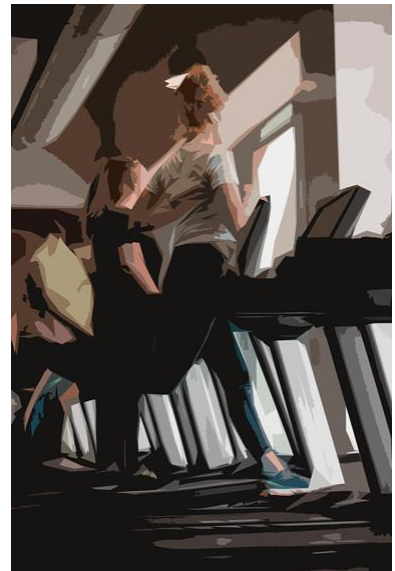
We will reduce your second payment reflective of the period that we have



closed.

Timescale: We won't be processing the credit or confirming the future instalment prices until we have a confirmed reopening date so we know the lockdown period and can calculate the relevant values. We appreciate your patience.

Web Info: Please keep an eye on our social media and dedicated web page: <http://sport.exeter.ac.uk/about/covid-19/> for the latest information



ONLINE CONTENT

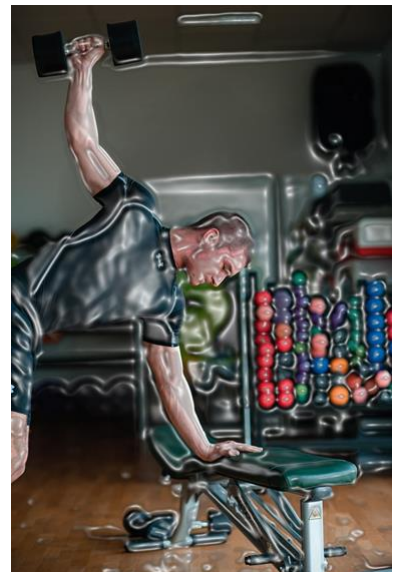
Movember charity and online classes

During November we are running a **Virtual Exercise Health and Wellbeing programme**. The sessions for Movember are **FREE** with any donation you wish to make going to Movember charity.

There is a weekly timetable which can be found at <https://fixr.co/organiser/241194645> (Use Google Chrome for a quicker checkout)

We will continue to share health and fitness content on our University of Exeter Sport Facebook page and health and fitness group. <https://www.facebook.com/groups/503479397209559> please follow this to keep in touch.

Keep active and engaged and we will see you in person soon!



PLANNING FOR TERM 2

Capacities / sessions / facilities

We are working hard to plan a great Term 2!

Reviewing the fitness classes timetable following some great customer feedback

Reviewing the layout of the RS Gym

We can confirm we will continue to utilise the Indoor Tennis Centre as part of the RS Gym during Term 2

We will review the latest National Governing Body of Sport, Industry and University advice in relation to opening all the facilities for bookings from members.

Student Sports Clubs activities and Intra-mural sport.



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EVENTS

Movember online classes!

FOR FURTHER INFORMATION:

Contact the Sports Park on 01392 724452

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