



EXCELLENCE IN SPORT

26 March 2021



MEMBERS RESTART UPDATE

RESTART INFORMATION

Gym Reopening Monday 12 April

Subject to the latest Government guidelines - we look forward to welcoming you back on Monday 12 April. We will be working through a phased reopening plan to ensure we can operate in a **covid-secure environment**.

- The gym at the Sports Park will open on Monday 12 April.
- Fitness classes will remain online until 17 May, then available on-site and online (subject to guidelines)
- St Luke's Sports Centre will remain closed whilst it is repurposed, we will review this as soon as possible.
- Facilities (other than the gym, online classes and outdoor swimming) will remain closed to casual bookings as we follow Government guidelines.
- Don't forget: The Outdoor Pool on the Streatham Campus will open on 3 April 2021
- Some Student Sport Slub and event activity will restart – please contact your Club or the **Student Sport Team** for more information.
- Please ensure you follow all instructions and guidelines to ensure we can continue to operate a covid-secure facility.



Thanks for being a member and supporting the safety guidelines.

MEMBERSHIP INFORMATION

What is happening to my membership?

Student members who have paid in full:

- You have already received the 1 month refund for the November lockdown
- We will be refunding 3 ½ months for this current lockdown
- Refunds are through the Finance Office using the bank details in your student portal – please ensure these are up-to-date

- Your membership is live and you can make bookings 1 week before reopening

Student members who are paying via three instalments:

- The original plan was to reduce the price of the 2nd and or 3rd instalment to account for the closure periods, however we will now be processing a refund for November and January
- As your membership was until the end of January it has now expired.
- The membership available from 12 April is the monthly Summer Membership, which is starting earlier this year, so you have a great option.
- The Summer Membership is £22 per month with no long-term contract – just pay for the months you want. The membership offers gyms, classes and swimming. (includes Outdoor Pool)

Bolt-on Swimming is available for Health & Fitness Members, please contact the Sports Park reception team to add this to your membership.

if you have any questions please email sportsadmin@exeter.ac.uk

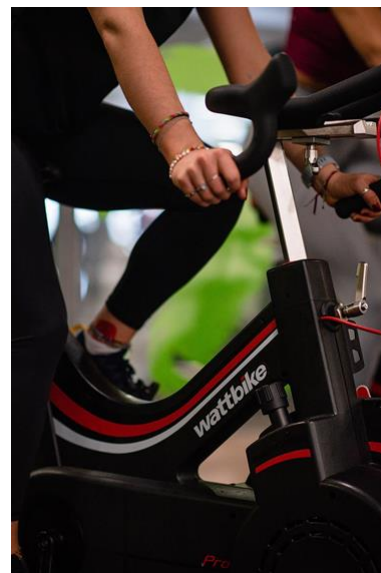


USING THE GYM

Booking online

We thank you for your support to ensure we are following Covid-secure guidelines to enable us to remain open. Please continue to **book your gym sessions online** and wait outside until you are called in for your start time.

- When queuing outside it is important you follow social distancing rules and attend the gym individually – please do not stand in large groups even if you live together
- Gym Session maximum numbers will be limited to comply with regulations, please ensure you attend your booked session or cancel in advance – to allow places to be booked by other members
- Follow the signs and directions within the gym facility
- Train individually and consider social distancing rules and measures in place
- Clean all the equipment you use before and after
- Face coverings **MUST** be worn until you enter the gym - they must be worn through the reception
- Do not exceed the maximum numbers in each zone within the gym
- Only small drawstring bags are permitted in the gym and must be kept with you at all times
- The changing rooms will remain closed, so please attend ready to train
- Leave the gym promptly at the end of the session so the staff can clean prior to the next session



OUTDOOR POOL

Opening 3 April

Great news! The **Outdoor Pool** will be opening on Saturday 3 April.

To follow the guidelines, spaces per session are limited and **prior booking is required**. There will be lane swimming sessions, recreational swim, training lanes and family swim sessions. **The first week will be 'pay-as-you-swim'** with monthly Swim Memberships planned to start on 12 April - subject to the latest guidelines and usage.

- Please attend lane and training sessions as individuals and book online
- **There will be no cash taken at site**, the electronic payment machines will be available but **please book and pay online**
- Social distancing is required in the pool and the surrounding area, please behave responsibly and adhere to the guidelines to ensure we can operate in a covid-secure manner
- **Booking is available online**
- Health & Fitness Members can add the Swimming Bolt-On to include the Outdoor Pool - please speak to the reception team
- Monthly Swim Memberships and the Summer Membership (gyms, classes and swimming) may be available online from Monday 12 April

Have a look at the video on our [Facebook page](#) which will give you an insight to the rules and regulations.



MEMBERSHIP FOR 2021/2022

Great offers coming!

We are busy planning changes to the membership platforms and prices for next academic year with some amazing new offers – including a fantastic buy-now-for-next year discount!

Keep an eye on your emails for exclusive loyalty offers for current members if you purchase for next year before the end of this academic year. Also keep an eye on our membership page for the latest information.

Thanks for being a member – don't forget to look out for the loyalty offers for next year!



ONLINE CLASSES

Join our community!

We have some fantastic classes online, with a mix of your favourites! You don't need a live membership, just follow the link and sign up. Workout for free in your own home, try out a variety of classes and find your favourite.

Don't forget to let us know what you think so we can pass the feedback on to the instructors and plan our timetables accordingly.

Please follow this link to our [FiXR profile](#) for online classes or check out our [Facebook group](#).



SOCIAL MEDIA

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EVENTS

Online classes: <https://fixr.co/organiser/241194645>

FOR FURTHER INFORMATION:

email: sportsadmin@exeter.ac.uk



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