



## NATIONAL LOCKDOWN UPDATE

### CLOSURE

We are now closed until further notice

Following the Government announcement on Monday 4 January the **sports facilities are now closed until further notice.**

We appreciate the uncertainty this will cause for you in terms of membership but we can assure you we will review our options and be in contact with more information as soon as we can.

Many thanks for your membership, support and positivity and we look forward to welcoming you back just as soon as possible. We will follow UK Government, UK Active and University guidelines with regard to reopening and will communicate just as soon as we can.



### YOUR MEMBERSHIP

What are we doing

Memberships are now frozen until we reopen, we will let you know what is happening with your payments / membership as soon as possible.

We are working with our DD partner (Harlands) to freeze all payments. DD payments can take 4 to 5 days to stop (if they are in process they can't all be cancelled), but don't worry as we will restart the payments on a specific date so no-one will miss out. If you have paid up front for your membership we will



add any missing months when we reopen. Please don't worry as you won't miss out, we will be in contact just as soon as we have more information and know the lockdown period.

Great news for you - not only have we agreed to extend the discount period applied to your membership fees but we are increasing it from 15% to 25%! So when we do reopen we will apply the discount. If you have paid in full don't worry we will apply an extra period to your membership.

If you have any questions please contact our sports admin team: [sportsadmin@exeter.ac.uk](mailto:sportsadmin@exeter.ac.uk)

## ONLINE CONTENT

### Fitness Classes

We are committed to continuing to provide free online classes, the feedback has been great and the instructors love leading them. We are working through the timetable now to ensure we can offer a variety of classes and more classes than originally planned.

Please follow this link to our [FiXR profile](#) for online classes or check out our Facebook group.



## SOCIAL MEDIA

### Follow us

Facebook - [University of Exeter Sport](#)

Twitter - [UofExeterSport](#)

Instagram - [UniOfExeHealthandFitness](#)

## EVENTS

Online classes: <https://fixr.co/organiser/241194645>

## FOR FURTHER INFORMATION:

email: [sportsadmin@exeter.ac.uk](mailto:sportsadmin@exeter.ac.uk)