



Dear Swim School Member

We hope you are keeping well. We just wanted to contact you and provide an update on University of Exeter Sport plans.

We are working through our restart plans which will involve a phased reopening to ensure that we are able to closely manage numbers in our facilities and ensure that we are able to support all our customers in revised measures due to COVID-19.

We are not yet able to issue a definitive date for opening, however we are planning for a phased reopening throughout all of our facilities starting in phase 1 - Russell Seal Fitness Centre and moving to phase 4 - the St Lukes Swimming Pool.

We wanted to share with you some of the principles we will be implementing:

- Numbers in our facilities will be closely managed, with the pool being opened before the wider facilities within St Lukes open. This will allow for cleaning in between sessions and allow all members to know how busy the facilities will be at any one time. We will not be allowing bookings to full capacity and will build our capacity over time.

- Due to pressures on space in line with guidance issued by Swim England, we are looking closely at our swimming lesson programme and how many

swimmers we can accommodate which may require us to reschedule some lessons.

- One-way systems and social distancing will be in operation throughout the facilities and we will ask you to take personal responsibility and respect fellow users.

- Cleaning products and hand sanitiser will be readily available for you to use, in addition to increased cleaning regimes by our staff.

Following the latest Government announcement on the 23rd June, we still cannot provide an exact opening date. Once there is further guidance on the reopening of leisure facilities, we will communicate further to you with more specifics on when we will open and when our programmes will be restarting.

We have also created a specific COVID section on our website to share all updates and information. <http://sport.exeter.ac.uk/about/covid-19/>

We would like to reassure you that all DD payments have been frozen and will not restart without further communication, please don't cancel your DD as this will cause unnecessary problems upon restart. If you were booked onto fixed length lessons (1:1 / 1:2) which you have missed, we will be reviewing to ensure you don't miss out.

We look forward to welcoming you back to our facilities as soon as safe to do so. If you have any questions, please email sportsadmin@exeter.ac.uk

Sincere best wishes to you and your family.

Yours

University of Exeter Sports Office