



Dear Member

We hope you are keeping safe and well and we thank you for your patience during these difficult times. We are contacting you to provide some very exciting news! We are working through our complex operational changes for the safety of you and our staff and can now announce a phased reopening.

Following the government announcement on the 9th July, we are pleased to inform you that within phase one, we will be opening the Russell Seal Fitness Centre on the Streatham Campus on Monday 10th August.

We will be operating a strict booking system for the gym, you will need to book online prior to attending and the numbers for each session will be limited. However there will be several sessions per day to give you all the chance to book a slot – more information to follow shortly, along with our opening hours.

To ensure you still have a great experience whilst maintaining safe distancing we have utilised the space in the Indoor Tennis Centre and moved some equipment from the Russell Seal Fitness Centre, to create larger training spaces. We will be providing a video walk around soon and more images to give you a sneak preview – we hope you will be as excited as we are!

As a current staff member, you will be aware that your salary payment or direct debit has been suspended during lockdown. As a thank you for being a

loyal member and for your continued patience, we are pleased to say that we will not start your payments until 25th September. This means you will be able to use the gym in August and September before we restart payments! From the 25th September (end of Sept payroll) we will take this payment and provide you a 33% monthly discount off the full price up to the end of December.

We understand that some of you may be nervous about returning or may not want to return to using a gym quite yet, or indeed may not think you will get full use of your membership if you are working from home more. This is perfectly understandable and you must only return when you are comfortable. If this is the case then please let us know and we will give you a FREE Sports Pass membership giving you access at the discounted members activity price so you can use the gym at great value.

Do you want some more great news? We have listened to some fabulous customer feedback and we are bringing back the inclusive membership. Anyone on the inclusive membership will be able to retain this for the foreseeable future and we would also be delighted to convert anyone's membership. Just in case you are not sure, our inclusive membership offers access to: our gyms, fitness classes, swimming, badminton, squash and outdoor tennis! We are reviewing our prices and we will communicate these soon.

We also wanted to share with you the principles that we will be working to when you return. Follow the link below and click on the PDF on the right hand side of the page:

Safety principles

In the meantime we continue to provide online fitness information through our Facebook group. <https://www.facebook.com/groups/503479397209559/>

Please also keep an eye on our specific COVID section on our website where all updates and information will be provided. <http://sport.exeter.ac.uk/about/covid-19/>

Thank you for your patience during this time and we look forward to welcoming you back to our facilities soon. If you have any questions, please email [**sportsadmin@exeter.ac.uk**](mailto:sportsadmin@exeter.ac.uk)

Yours

University of Exeter Sports Office

SOCIAL MEDIA

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FOR FURTHER INFORMATION:

Contact the Sports Park on 01392 724452



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