



Dear Member

We hope you are keeping safe and well. We just wanted to contact you to provide you with an update on The University of Exeter Sport plans.

We are working through our restart plans which will involve a phased reopening to ensure that we are able to closely manage the numbers in our facilities, so we can support all our customers in revised measures due to COVID-19.

We are not yet able to issue a definitive date in August for opening, however we are planning for a phased reopening throughout all our facilities starting in phase 1 - Russell Seal Fitness Centre.

We wanted to share with you some of the principles we will be implementing:

- Numbers in our facilities will be closely managed, with members being required to pre book their gym sessions. This will allow for cleaning between sessions and allow all members to know how busy the gym will be at any one time. We will not be allowing bookings to full capacity and will build this up over time.

- Gym equipment is being moved to comply with social distancing. We will of course issue further details in due course, so you know where to find your favourite kit. The gym is being expanded into our Indoor Tennis Centre to

ensure there is space and circulation as much as possible and to make you feel comfortable in our facilities.

- Classes will take place in the Indoor Tennis Centre, which gives much more space for users and numbers will be closely managed to comply with social distancing.

- One-way systems will be in operation throughout the gym and we will ask you to take personal responsibility and respect fellow users.

- Cleaning products and hand sanitiser will be readily available for you to use, in addition to increased cleaning regimes by our staff.

- Gym membership payments will not restart as soon as we open, we want to ensure you have the chance to experience all of the measures we have to support you and a confirmed date for membership restart during September will be communicated to you.

- Following member feedback, we will be reviewing our membership offer and will confirm in due course.

Following the latest Government announcement on the 23rd June, we cannot provide an exact opening date for August. Once there is further guidance on the reopening of leisure facilities, we will communicate to you with detailed information.

We continue to provide online fitness information through our Facebook group. <https://www.facebook.com/groups/503479397209559/>

We have also created a specific COVID section on our website to share all updates and information. <http://sport.exeter.ac.uk/about/covid-19/>

Please be assured (and to remind you) that if you pay by DD your payments have been frozen, please don't cancel your DD, as this will cause problems when we ask our DD partner to restart payments. If you have paid your membership in full, we will add the missing months to your membership. For staff who pay via salary payments, these have also been frozen and will not restart without further communication.

We look forward to welcoming you back to our facilities as soon as safe to do so. If you have any questions, please email sportsadmin@exeter.ac.uk

Sincere best wishes to you and your family.

Yours

University of Exeter Sports Office.



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